



New Path Youth and Family Services Service Philosophy

Supportive Communities and Better Futures is New Path's vision. To attain this vision, New Path seeks to lead and inspire positive change with families and within our communities. New Path will provide leadership in the area of children's mental health and will strive to influence positive change in our communities. New Path promotes mental health and wellness for children, youth and families and their communities through an innovative multiservice approach.

New Path seeks to provide exceptional support to children, youth and families. We put youth and family first and balance the needs of our clients with an informed mutually developed course of action. We treat everyone with respect, compassion and dignity. We embrace diversity and accessibility. Children, youth and families are offered service regardless of religious affiliation or creed, race, colour, ethnic origin, sex, sexual orientation and family status.

Rather than focusing on problems, our approach considers the whole person, their strengths and seeks to build on these strengths. New Path staff work collaboratively with the client, their family and our community partners to develop a treatment plan that addresses the client's unique challenges and strengths. Client and family input is valued throughout the assessment and treatment process.

New Path values collaboration. We actively encourage, support and invest in collegial, professional partnerships. New Path staff work as part of a larger multidisciplinary team. Our teams are comprised of professionals from diverse disciplines who come together to provide comprehensive services to our shared clients. Team members can provide specialized consultations, identify service needs, work together to promote service coordination between agencies, and provide a forum for shared learning amongst team members.

New Path is committed to personal, professional and organizational development leading to the delivery of the highest quality of services and support. New Path staff are trained in and deliver a variety of evidence based and evidence informed practices. Evidence-based practices (EBP) are those social work practices that have been thoroughly researched and proven to be effective in clinical work. Evidence based practices also take into account client cultural and situational circumstances and are guided by clinical experience and ethics

Evidence informed practices are those practices that have some research base to indicate that they have positive outcomes for the population served. Evidence informed practices require additional research evidence to be considered evidence based practices.

New Path is accountable to, and holds a privileged position of trust with our clients, staff, community partners, and other stakeholders. As such, New Path seeks to continually measure specific outcomes that monitors change in developed goal areas of a client's life. These outcome measures help the New Path staff and clients determine next steps in the collaborative decision making process about on-going treatment needs.

New Path values quality improvement and as such has a quality assurance process as an on-going part of our service delivery. Our quality assurance process seeks to provide continuous quality improvement to the program and services operations. Quality assurance seeks regular client and external professional feedback about our services. Feedback on our quality assurance is provided via the annual sharing of information via waiting rooms in all of our locations.

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